

FAQ

How long does it take for Loadbugs to deliver a package?

The timing is different for every order. It takes Loadbugs 1-2 days for all deliveries within Cairo. However, it can take up to 3 days for all deliveries from Cairo to Alexandria.

How are Loadbugs rates? And what does this rate constitutes?

Loadbugs generally offer a flat rate of 40 Egyptian pounds for all deliveries within Cairo and 50 Egyptian pounds for all deliveries from Cairo to Alexandria. Loadbugs charges this rate for the whole process; picking up the merchandise, delivering it, and depositing or delivering back to you the cash collected.

Does Loadbugs have any limitation on weight?

Loadbugs work with both motorcycles and cars for bigger sized order. As such, Loadbugs don't put a limit on the weight or quantity; it just has to fit in our vehicles.

When the client pays Loadbugs' courier agent, how can your company receive the payment? And when?

It could be deposited in your bank account or delivered to you weekly or monthly, depending on your company's preference.

What areas do Loadbugs cover?

Loadbugs courier services covers all of the following areas; Alexandria, Cairo, Giza, 6th of October, New Cairo, Madinaty, Obour City, Sherouq City and 5th of May.

How can you place your orders?

After you sign up on our website, you will have an easily accessible fill-up sheet for orders' information. Upon receiving your order request on our website, a Loadbugs customer service representative will call you for the pickup.

How can you I get a Loadbugs account?

Applying for a Loadbugs account is easy.

Step 1: Head to "Order" <http://loadbugs.com/Signup.aspx>

Step 2: Message us on our Instagram account or call us on 01019267652

Step 3: Get your code

Step 4: Start right away

Does Loadbugs have a collection fee? And what is the maximum amount of collection value?

Loadbugs don't have a collection fee and we don't put limits on the maximum collection value.

Are the couriers LoadBugs employees or just random freelancers?

They are not random freelancers but rather Loadbugs employees that are hired on a contractual basis and they are to be fully trusted.

Can someone use Loadbugs for personal deliveries?

Yes, you can start relying on Loadbugs courier agents as your personal assistants. ANYTHING you need to pick up we will deliver it just for a flat rate of 90 Egyptian pounds!

Call or Whatsapp us before 3 PM on 01019267245-01019267652 to get it done the next day.